O the Happy Lab

"Unleashing our Happiness potential"

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Happiness is a broad experience

how much positive (and negative) emotion are we experiencing?

Affective | Hedonic | Short-term | Cognitive | Eudaimonic | Long-term |

Libert did you find that? The been myself.

I created if myself.

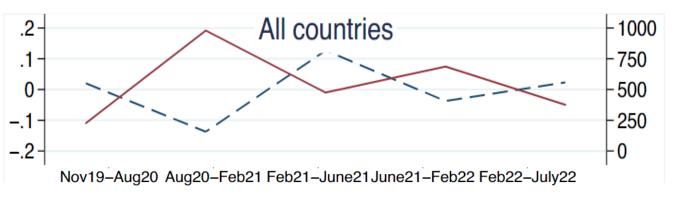
"the experience of joy, contentment, or positive well-being, combined with a sense that one's life is good, meaningful, and worthwhile", The How of Happiness, Sonja Lyubomirsky

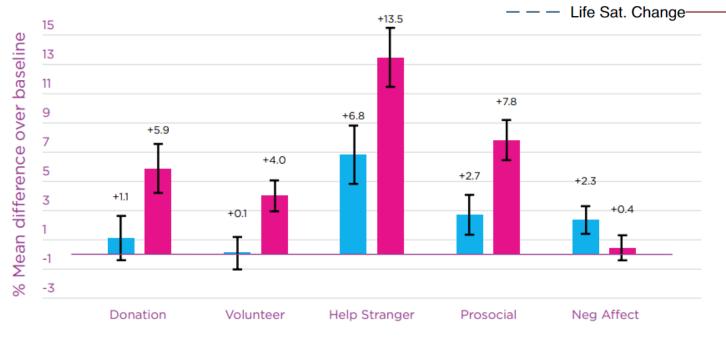


Happiness is complex & Humans are resilient

Life satisfaction at the end of the third wave was, on average, **virtually unchanged** to pre-pandemic level¹

¹ Proceedings of the National Academy of Sciences (PNAS), "Three years of COVID-19 and life satisfaction in Europe: A macro view" Richard A. Easterlin and Kelsey J. O'Connor





2021

2020

Global benevolence, has increased remarkably in 2021, up by almost 25% of its prepandemic level ²

Change in Cum Deaths per mill.

² World happiness report 2022

Happiness is linked to good life outcomes

Research (more than 225 studies) demonstrates that happiness has beneficial real-world consequences. Individuals with higher levels of happiness:1,2

Perform better at work

Are better Leaders

Have more satisfying relationships Have more friends and social support

Have more fulfilling marriages

- **+37%** in sales
- +31% in productivity
- +19% accuracy on tasks ³

Are more cooperative

Are more helpful and philanthropic

Have stronger immune systems

Have better physical health

There is evidence of a causal relationship between happiness Lead to

Have reduced cardiovascul ar mortality

Have fewer sleep problems

Have lower levels of burnout

Have greater self-control

Show more resilience to stress

¹ "The benefits of frequent positive affect: does happiness lead to success?", Lyubomirsky, Sonja; King, Laura; Diener, Ed, 2005



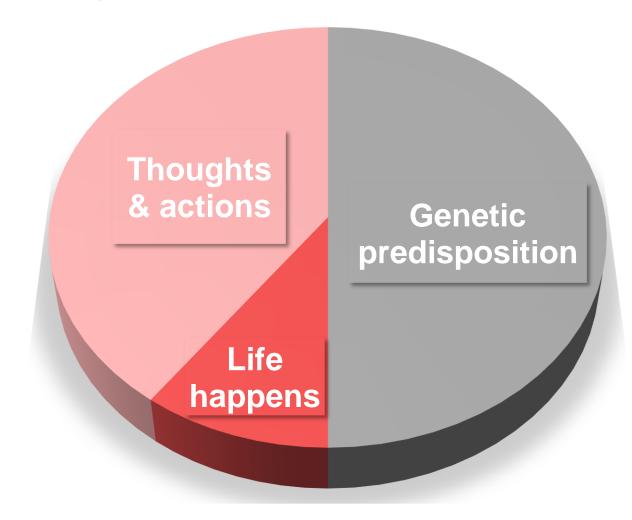
² University of Pennsylvania Positive Psychology Center

³ "The Happiness Advantage", Achor S., 2010

We have scope for shaping our own experience

Human potential for happiness:

• It is estimated that our **thoughts and actions** account for almost half of the variance in happiness we experience throughout our lives...¹





¹ from the Yale course "Science of well-being", by Laurie Santos



Small things make the big difference...



Assumption: 40% of fellow train passengers are willing to talk **Reality:** 100% are happy to chat

Both people felt happier at the end of the commute!

Research¹ suggests that **people**underestimate the positive impact
of connecting with others for both
persons' wellbeing, like:

- Chatting with strangers
- Writing a thank-you message
- Doing a random act of kindness
- Expressing compliments
- •

Connection initiatives in the UK:

- •Virgin Trains designated the "chat coach"
- Arriva Buses distributed "conversation starter" cards

^{1&}quot;The surprising benefits of talking to strangers", Nicholas Epley, Director of the Center for Decision Research at the University of Chicago, Juliana Schroeder, professor at University of California, Berkeley



The 6 pillars of Happiness*















Self-reflection





Thank you

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